

Service You Can Trust. Guaranteed.



Dependable Service for Mission Critical Environments

For over 50 years, Printronix printers have delivered unmatched dependability within demanding office and harsh industrial environments. Our service delivery is no different. Mission-critical is what we do, and we're here to deliver the service you need when you need it most.

Trust Printronix Service for Your Mission-Critical Equipment



Industry Leader

- ▶ Industrial printer manufacturer and service leader for over 50 years
- ▶ Reliable support for mission-critical equipment in demanding office and industrial environments



Nationwide Support

- ▶ Certified technician coverage across US and Canada
- ▶ ISO 9001 Worldwide Certification



On-Site Service Performed by Printronix Certified Technicians

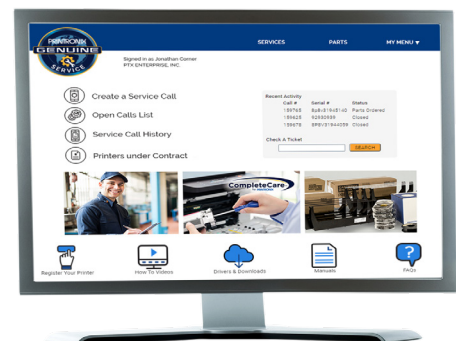
- ▶ Our technicians are properly trained to service your products according to strict manufacturer standards and abide by our code of ethics
- ▶ Our factory certified techs know their stuff and will get you back online with minimum downtime

Printronix Service Portal

Around-the-Clock Service Command and Control Center

The Printronix online Service Portal gives you 24/7 access to the status of all your service tickets, requests and repair history to meet your demanding service requirements.

- Included with all Printronix service and maintenance contracts
- Manage your entire fleet with one single portal
- Service ticket issuance/dispatch
- Service call progress and status monitoring
- Track all your service calls' status and history



printronix.com/service



	SERVICE PACK	MAINTENANCE AGREEMENT
	Service with new Line Matrix Printer sale	Maintenance/service plan for all other supported printers
Contract Length	1,3 or 5 years	Flexible
On-Site Service	✓	✓
Service Portal	✓	✓
Parts Included	✓	✓
PrintNet [®] Monitoring Software ¹	✓	✓
Multi Brand Service		✓

* Check Availability. ¹ Applies only for Printronix LLC Line Matrix and Serial Matrix Printers, TallyGenicom Line Matrix Printers

Printronix Services to Compliment Your Business Needs

We can also offer you valuable services that provide a variety of time-saving benefits, from installation of your new equipment to custom configuration services, preventive maintenance, and in some regions, removal and recycling of your old equipment with our E-cycle program. Printronix is always ready to respond to all your parts and repair needs with a team of experts who will ensure maximum productivity for your mission-critical equipment.

Global Companies Trust Printronix Service and So Can You!

Superior service at competitive prices makes Printronix the clear winner when choosing your service provider.



"I trust Printronix as my service provider, they are always dependable and on time"
—Bakemark

"The tech was super fast and very knowledgeable and very kind."
—Estes

"The tech did an awesome job. Thanks again for the quick repair of our broken printer."
—Labatt Food Service

Contact Us to Receive Your FREE Service Consultation:

PRINTRONIX[®]
WHEN SERVICE RELIABILITY COUNTS

Phone: (800) 665-6210
Email: support@printronix.com
printronix.com/service

* Some services and product offerings may not be available in your area, please consult Printronix by calling or visiting printronix.com/service. All product names, logos, and brands are property of their respective owners.