



## FLEET MANAGEMENT

# Introducing Printronix CompleteCare Fleet Management and Expanded Service Coverage

Printronix saves clients time and money through consolidating and managing multi-vendor service, warranty and maintenance contracts all in one convenient, cloud-based portal.

Printronix provides and partners with the best service companies around the globe, sourcing from OEM directly, OEM authorized and select third party maintenance organizations to build a service solution suited to your IT asset age and location.

### Tired of keeping track of multiple service agreements, renewal dates, service call placement and escalation procedures?

Printronix eliminates these normally time-consuming inefficiencies through a single web portal. Our staff makes the processes of IT support agreement procurement, utilization and renewals easier. We enable clients to see all important contract information, place and escalate service calls, look up call history, request equipment additions/deletions and order supplies. Plus, our dedicated team of customer service professionals monitors every aspect of contract administration and service delivery, so your team doesn't have to.



See all your equipment and contracts in one place.

No longer navigate multiple websites or 1-800 numbers to manage your equipment and contracts. Printronix consolidates all your IT assets into one seamless solution, giving you real-time visibility into all of your equipment and contracts 24x7!

## Providing Service for Printers and Critical IT Equipment

Printronix provides or has secured partnerships with best-in-class service providers offering extensive service coverage beyond printers. With these relationships, we have established a global solution with key IT equipment manufacturers and can support nearly all enterprise-wide IT equipment.



# CompleteCare Fleet Management: HOW IT WORKS



Printronix provides a cloud-based online service and asset tracking for existing and new service contracts, maintenance agreements and IT assets, giving instant and secure access to all contract and equipment information around the clock. Log on, view all assets at a glance, place service calls, plan renewals and shop for better pricing, all on the same website.

This means you can keep track of all of your IT hardware assets, online and know where everything is, or where it is supposed to be. Know who is responsible for that asset and when contracts renew. Save money and better plan your service budgets with Printronix Fleet Management.

**Tools**

- Dashboard
- Contract Center
- Service Call Report
- Search Term Dates
- Request a Quote
- Change Password
- Logout

**Search:**

**Location:**  
Amsterdam - Prinsengracht 267  
Chicago - 1060 W Addison St  
Chicago - 233 S Wacker Dr  
Dallas - 646 Main St

**Serial #:**  
123477  
123478  
123479  
123480

or

**Service Level:**  
24x7x4 - Onsite  
24x7x4 AR - Advanced Replacement  
9x5x4 - Onsite  
9x5xNBD - Onsite

**Model #:**  
140X14  
8860  
Afficio  
BIG IP 6400

or

**Contract #:**  
OEM - Cisco  
OEM - HP  
OEM - IBM  
TPM Barcode

**Company Info:**

**Demo Customer**  
760 N. Ogden Ave  
Suite 2000  
Chicago, IL 60642

**Account Manager**  
John Doe  
O: 555-555-5555  
M: 555-555-5550  
[demo@sbccompany.com](mailto:demo@sbccompany.com)

Results: Page 1 of 1 Displaying 1 to 7 of 7

Place Service Call	Location▼	State	Contract #	Serial Number	Service Level	Mfg	Model	Details	Start Date	End Date	Unit Price	Tech Support
	Denver - 1701 Mile High Stadium	CO	TPM Data Center	123528	24x7x4	IBM	DS8000	<input type="button" value="OK"/>	08/16/20	08/15/21	\$900.00	888-888-8888
	Dallas - 646 Main St	TX	TPM Data Center	123525	24x7x4	HP	Proliant DL380	Server	08/16/20	08/15/21	\$130.00	888-888-8888
	Dallas - 646 Main St	TX	TPM Data Center	123526	24x7x4	HP	Proliant DL380	Server	08/16/20	08/15/21	\$130.00	888-888-8888
	Dallas - 646 Main St	TX	TPM Data Center	123510	24x7x4 AR	Cisco	Catalyst		08/16/20	08/15/21	\$250.00	888-888-8888
	Chicago - 1060 W Addison St	IL	TPM Data Center	123524	24x7x4	HP	Proliant DL360	Server	08/16/20	08/15/21	\$130.00	555-555-5555
	Amsterdam - Prinsengracht 267	Netherlands	TPM Data Center	123508	24x7x4 AR	Cisco	Catalyst		08/16/20	08/15/21	\$250.00	888-888-8888

**Open a Service Ticket**  
– Online

**Instantly Import all your Service Agreements**  
– 24x7 Access

**See all of your assets at one time online**  
– shows location, service levels, contract status etc.

**Know when your contracts are expiring and how much you're paying**  
– instantly online

Example of the cloud-based CompleteCare Fleet Management Portal.

## Printronix CompleteCare Fleet Management Includes:

- Manage your Printronix and non-Printronix service contracts online with easy to use portal
- Expand all of your IT equipment service under one umbrella, with Printronix Fleet Management
- Save time managing your service contracts and save money when renewing
- Choose your coverage plan including 24x7x365 Coverage



**Contact Us Today. Find Out How You Can Save Time, Money and Make Service Easier!**

**PRINTRONIX**  
WHEN SERVICE RELIABILITY COUNTS

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[printronix.com/service](http://printronix.com/service)