

Transport & Logistics

Printronix printers make fast work of processing

When your vision is to be the first choice supply chain provider, you need efficient technology and processes to enable you to keep responding effectively to customers' changing needs.

Logidis Ltd an IBL Group company is also known as the Warehousing & Transport Specialist. Operational since 2003, the company employs above 300 people and offers a wide variety of services including warehousing, distribution, transport, taxi services, development and consultancy. With its unique business model, Logidis is today leader in the warehousing and transport sector.



Over the past years, Logidis has invested in new technologies and continue to innovate in order to respond effectively to the ever changing customers' demand. In addition, the company also holds international standards.

Extreme storage requires extreme solutions

Logidis provides storage facilities for a wide range of products from dry, frozen, chilled to pharmaceutical.

In such a demanding environment like this, reliability of back office equipment is vital, devices should cope with extremes in temperature, particularly in the controlled and frozen storage areas where temperatures can range from a chilly 0°C to a frozen -23°C.

In January 2017, Logidis has selected Printronix line matrix printers to cope with the heavy-duty demands of the warehouse and distribution areas.



Zero tear option

Kishan Ghoola, IT manager at Logidis, said he considered various print technologies to replace the existing printers. In the end it was the claims by Printronix that its line matrix machines would reliably perform in harsh environments, withstanding humidity and extremes in temperature, which convinced Kishan to procure six P8000 Zero Tear machines.

Kishan specified Zero Tear as Logidis uses both multi-part and serialised documents that need print on demand, single sheet tear-off usability. This allows him to eliminate wastage of forms as well as reduce operating costs

Two printers were initially implemented in the pharmaceutical area and were conclusive. Within 2 years, 4 additional printers were implemented in different areas including frozen area.



Printing 3,000-4,800 pages a day

With the volume of orders being processed every day, Logidis needed printers that could quickly output both its single and multi-part order sheets. Since the Printronix printers have been installed, the operators have been able to print far more pages faster and at much better quality. Kishan also reports that the printer cartridges last longer which helps reduce both cost and environmental impact.

The printers are producing paperwork on three different types of media; 11" single ply plain continuous paper, 11" 3-ply plain continuous paper and 8.5" 3-ply plain continuous paper.

All six P8000s are part of a local area network (LAN). They are connected to the AS/400 environment.

"The Printronix printers have proved to be heavy duty and robust device to cope with the volume and demanding warehouse environments," says Kishan. "Based on our experience of the Printronix printers, I would advise any businesses in the logistics, warehousing and transport sector to use the same." While Kishan oversaw the migration to the Printronix printers, it is workplace systems provider, EO Solutions Ltd., which delivers the ongoing support.

The solution in summary

Six Printronix P8000 Zero Tear line matrix printers.

Printers are located in the medical store, distribution, preparation and the frozen storage area.

Print formats: 11" single ply plain continuous paper, 11" 3-ply plain continuous paper and 8.5" 3-ply plain continuous paper.

About Printronix

Founded in 1974, Printronix is a leader in mission critical printing solutions, offering the most reliable range of industrial printers, supplies and associated spare parts in the industry. The company provides two of the most trusted brands in industrial and supply chain printing, Printronix and TallyGenicom, known by manufacturing, distribution and retail enterprises across the globe. The combined brand portfolio comprises high quality line matrix printers delivering verifiable printing outputs and world-class use and ruggedness to manage the high level of daily orders.

About EO Solutions Ltd

EO Solutions, headquartered in Port-Louis, Mauritius, is a one-stop shop provider of systems & solutions for efficient workplaces. They strive to bring to business professionals their expert knowledge, coupled with the latest high quality products and brands. They bring to their customers solutions for smart offices and buildings, Cash Processing, Graphic Communication, Corporate & Production Printing, Mailing, Paper & Graphic supplies and Consumables. ProServ a department of EO Solutions, is in charge of supporting Logidis. Created in 2016, ProServ is fully dedicated to the provisioning of after-sales, repair services and maintenance agreement to the B2B and B2C markets.



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