

# PRINTRONIX® Laser Printer Service



## Genuine Service for Genuine Printronix Laser Printers

You selected the best laser printers for your critical printing needs. Now protect them with Genuine Printronix Service. We know mission-critical printing. That's why you can count on Printronix Genuine Service to keep your printers up and running.

## Printronix Laser Printer Service Offerings

In addition to the one-year onsite warranty, Printronix offers you the following extended service coverage and support offerings for your laser printers:

PRINTRONIX LASER PRINTERS - SERVICE OFFERINGS		
SERVICE OFFERINGS	SERVICE PART #	SERVICE INCLUDES
Service Pack Three Years	LP-SP3	Parts & Labor
Service Pack Five Years	LP-SP5	Parts & Labor
Service Agreement One Year*	LP-SA1	Parts & Labor
Installation	260151-002	Labor

\*up to five years total service

## Genuine Printronix Laser Service Contract Includes:



- Trusted Industry Leader**  
 Industrial printer manufacturer and service leader for over 45 years



- Service Performance Guarantee**  
 If we can't fix it, we will replace your Printronix-branded, mission-critical printer



- Brand-Certified Repair Technicians**  
 Our on-site technicians are trained and certified to support multiple printer brands, ensuring quality service



- Genuine Spare Parts**  
 Our service and maintenance agreements always include genuine factory new or factory refurbished parts



- FleetCare Complete Print Management**  
 We can help monitor your printers and provide proactive service and supplies replenishment



Printronix Laser Printers

# CompleteCare Laser Printer Service

Multibrand | Single-Source



**RICOH** imagine. change. **LEXMARK** **xerox** **hp** **brother** **KONICA MINOLTA**

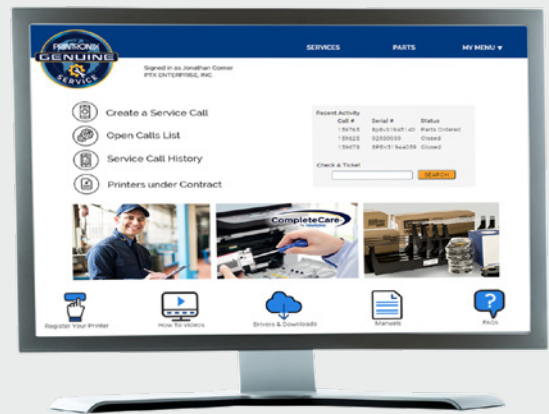
## Did you know that Printronix can be your single-source laser printer service provider?

With Printronix CompleteCare, we have your service needs covered on hundreds of brands of laser printers at competitive prices. Our factory-trained and certified technicians can cover all your mission-critical printers in your factory, warehouse or distribution center. Our dedicated team of service professionals can monitor every aspect of contract administration and service delivery so you don't have to. No need for you to manage multiple service providers, websites or 1-800 numbers.

## Printronix Service Portal: Around-the-Clock Service Command and Control Center

The Printronix online service portal gives you 24/7 access to the status of all your service tickets, requests and repair history to meet your demanding service requirements.

- Included with all Printronix service contracts
- Manage your entire fleet with one single portal
- Service ticket issuance/dispatch
- Service call progress and status monitoring
- Track the status and history of all your service calls



Printronix Service Portal

## Printronix Service Includes:

- Multivendor service with full coverage of labor, parts and travel
- One single-service portal to manage all your products
- On-site or depot service according to product/manufacturer model
- Cost-effective and flexible service agreements tailored to your needs

## Additional Printronix Services

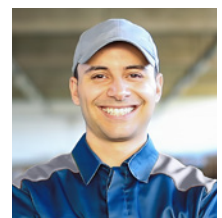
Printronix is always ready to respond to all your parts and repair needs with a team of experts that will ensure maximum productivity for your mission-critical equipment.

- Printer installation and set-up
- Custom configuration services
- Preventive maintenance programs
- Time and material service programs
- Extended parts coverage
- CompleteCare Fleet Management

## Contact Us Today to Find Out How You Can Save Time, Money and Make Service Easier!



Phone: (800) 665-6210  
Email: [support@printronix.com](mailto:support@printronix.com)  
[printronix.com/service](http://printronix.com/service)



1. Printronix offers Service Pack pricing for new printers and Service Agreements for printers post warranty. When the service contract is replaced after initial sale, Printronix reserves the right to do preservice inspection on the printers. 2. Some services, product offerings and service guarantees may not be available in your area; consult with your Printronix services representative. May require end user to replace the printer with most recent model. © 2022 Printronix, LLC. All rights reserved. Print heads, labels and other consumables are not covered under Service Pack or Service Agreements. \*All product names, logos, and brands are property of their respective owners.