

<b>Technical Bulletin</b>	Number TB-0019	Revision A
<b>Subject – Critical Update – End of Life Announcement</b> <b>Specific TallyGenicom and Genicom Line Matrix and Serial Matrix Consumables</b>	<b>Product Type</b> Consumables	<b>Date</b> 7/24/2017
Note: Printronix, LLC Purchased TallyGenicom in 2009	<b>Originator</b> Technical Support	Page 1 of 1

Due to the increasing difficulty of sourcing high quality components and aged tooling to manufacture ribbons that meet our specifications, **effective September 30, 2017** the following products will cease production and transition to an End of Life. We expect these products to be available until depleted with approximately 3 months of supply available. All efforts will be made to ensure all customers receive equal opportunity for purchases to satisfy customer demand through product allocation.

Part Number	Product Description
082285	Tally 6180 113M Cartridge Ribbon
081905	Tally 6180 45M Cartridge Ribbon
080294	TallyGenicom MT6XX/T60XX 23M Cartridge Ribbon
080296	TallyGenicom MT6XX/T60XX 45M Cartridge Ribbon
4A0040B02	Genicom 5X50/48X0 45M Cartridge Ribbon
4A0040B05	Genicom 5X50/48X0 68M Cartridge Ribbon
4A0040B13	Genicom 4800/5050/5100 23M Cartridge Ribbon
44A509160-G03	Genicom 4490 45M Cartridge Ribbon
44A507014-G08B	Genicom 4000 45M Cartridge Ribbon
3A0100B02	Genicom 38X0/39X0 15M Extended Life Cartridge Ribbon
3A1600B21	Genicom 3800 15M Extended Life Cartridge Ribbon
3A1600B22	Genicom 3800 Long Life Cartridge Ribbon
083844	Cartridge Ribbon, 50M, ADP

To ensure continuous print operations, we recommend the following options:

- **Upgrade to a TG6800 printer, a seamless and improved solution with the following benefits:**
  - Reduced Cost of Ownership - an estimated 25% cost per page savings over your current model
  - Superior up-time reliability, performance, print quality and lowest cost per page printing
  - Go to: [www.TallyGenicom.com](http://www.TallyGenicom.com) to learn more about your upgrade options
  
- **Obtain a Genuine Printronix on-site maintenance plan from an authorized P.A.R.T Service Provider.** This is the only way to ensure you are receiving factory guaranteed parts and service provided by highly trained and authorized technicians.
  - To ensure you are purchasing your Printronix service contract from a P.A.R.T. provider, look for the badge to the right.



To discuss your printer replacement and ribbon availability options, please contact your TallyGenicom/Printronix solutions expert by calling 1-800-665-6210 ext. 2 or visit us at [www.TallyGenicom.com](http://www.TallyGenicom.com). In addition you can find a limited quantity of ribbons and purchase directly from [store.primtronix.com](http://store.primtronix.com).

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