



# ROBUST REMOTE PRINTER MANAGEMENT



## INCREASE EFFICIENCY AND BOOST PRODUCTIVITY

- » Remotely manage printers
- » Proactive alert notifications
- » Dashboard viewer



PrintNet Enterprise remote printer management utility provides superior control over networked printers by excelling where most other utilities fall short. Achieve higher efficiency and boost productivity by taking control of your distributed Printronix and TallyGenicom Line Matrix printers.

PROBLEM	PRINTNET SOLUTION
Downtime and productivity loss due to lack of visibility to printer and ribbon status of remotely networked devices.	<b>Dashboard Viewer:</b> Real-time dashboard visibility to printer and ribbon status for all networked printers.
Downtime caused by inability to receive alerts when printers are down.	<b>Proactive Alert Notification:</b> Email and/or SMS alerts are immediately sent to the appropriate individual (based on alert class) when a printer is down. Alerts are even sent if a printer is mistakenly unplugged or disconnected from the network.
Inefficient and time consuming process for configuring printers.	<b>Configuration Editor:</b> Ability to quickly & easily configure up to all 8 custom configurations using a simple on-screen GUI.
Inability to configure or update multiple printers simultaneously, resulting in excessive helpdesk involvement and downtime.	<b>File Download:</b> Ability to download configuration files, firmware updates and printer resources to multiple printers simultaneously, grouped by location or function, thereby ensuring commonality while greatly reducing expense and potential errors.
Inability to quickly discern configuration differences from factory settings when installing & configuring new printers.	<b>Factory Settings Differences:</b> Immediate visibility to the configuration settings that differ from factory.
Time and expense associated with troubleshooting difficult/complex issues.	<b>Job Capture:</b> The ability to remotely capture data being sent to the printer, and view it in a hex editor. This function can greatly reduce the time to troubleshoot issues resulting from improperly formatted data, etc.
Difficulty walking users through op panel key presses over the phone due to inability to remotely control the printer.	<b>Virtual Op Panel:</b> Allows for full remote control of a networked printer via the use of a virtual op panel that is identical in function/appearance to the panel at the printer.
Time required to print & scan configuration settings (when needed by helpdesk support to assist with trouble shooting).	<b>Information Capture:</b> Provides the ability to immediately view & save a digital copy of the error log and configuration settings.
Downtime resulting from operators manipulating printer settings via op panel.	<b>Lock/Unlock Menus Utility:</b> Allows administrator to hide menus to prevent unwanted access from the printer op panel.
Inability to reboot printer remotely.	<b>Reboot Printer Utility:</b> Printer can be rebooted remotely without requiring any intervention from local operators.
No efficient method of quickly testing different formats on a printer.	<b>Macro Utility:</b> Allows for job capture format files to be sent to the printer without using host or application resources.
Inability to view printer status from a PC that doesn't have PrintNet installed on it.	<b>Remote Presence:</b> The ability to remotely view printer status, view current configuration and launch a printer webpage from any windows browser.